

25 Pages

Serial No. 09/578,095

RD-27,376

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor: Aragonés et al.

Serial No.: 09/578,095

Group Art Unit: 2123

Filed: May 25, 2000

Examiner: Thangavelu

Title: System And Method For Predicting
Timing Of Future Service Of A Product

Response to Paper No.: 3

AMENDMENT UNDER 37 CFR §1.111

Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 2213-1450

Sir:

In response to the Office Action mailed on September 25, 2003, Applicant
proposes the following amendment for the above-identified patent application:

Amendments to the claims are reflected in the listing of claims which
begins on page 2 of this correspondence.

Remarks begin on page 15 of this correspondence.

EXHIBIT B

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